

# Zakelijk Optimaal.

Your ideal group subscription.

Life is for sharing.

.....T-Mobile.....



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# Welcome to our business world.

## At T-Mobile, it's all about you

You like to be in control. Naturally, since you prefer working in the way that is best suited to your needs. That is why we, at T-Mobile, think (along) with you. We understand that each company has its own dynamics. We also understand that you are always looking for the best deal. Therefore, T-Mobile provides solutions that change with your needs. Our products and services are flexible and always cater to your specific situation. We also do our utmost to offer you the best possible service. After all, at T-Mobile, it's all about you. T-Mobile is a division of Deutsche Telekom, one of the world's largest providers of mobile telecommunications services. Consequently, as a T-Mobile customer, you are assured of receiving optimal services and a host of other benefits in the Netherlands and many other countries. Our systems enable you to call and work on the move in more than 185 countries, and more countries are constantly being added to the list. We are the fastest growing Dutch operator in the business market.

## T-Mobile takes you further

T-Mobile recently renovated and modernized its entire mobile network. Consequently, T-Mobile offers extremely good coverage within buildings in even more areas, including industrial estates and business parks. The current T-Mobile data network (3G) is one of Europe's best and most innovative in terms of quality, accessibility and speed.

## Optimal service and support for you as a business customer

As you would expect from a business partner, our services and support are arranged to the finest detail. For example, you have free access to T-Mobile Beheer, your personal internet page which serves all your telecom needs 24 hours a day, 7 days a week.

You also have free access to the Klantenservice Zakelijke Markt via 0800-7112 for answers to all your questions.



# The ideal group subscription.

## Zakelijk Optimaal.

Each organization is unique and requires a tailor-made telecom solution. When arranging mobile telephony for your company, it is nice if it can be tailored to your current mobile telephony needs and potential changes in future since you may want to arrange matters differently, depending on market conditions and new opportunities. Therefore, T-Mobile offers you the flexibility of Zakelijk Optimaal, the group subscription for companies.

## The more you use, the greater the discount.

As an entrepreneur, you are always looking for the best deal, and, with T-Mobile, you are in the right place. With Zakelijk Optimaal, you only pay for what you use, and the more you use, the greater the discount. You can count on an extra discount if you call more often or use additional services. Subsequently, the discount is automatically calculated over the entire invoice\* and individual use, including an Internet Voordeel Optie, for example.

## Simple addition of extras.

You can easily tailor Zakelijk Optimaal subscription to your needs by adding extra modules. If you and your employees need access to mobile internet, add the Internet Voordeel option. Or choose Zorgeloos SMS if your employees text often. If you conduct business from abroad on a regular basis, you can call abroad at a reduced rate with T-Mobile Grenzeloos. Grenzeloos can be activated free of charge.

## Unlimited T-Mobile numbers.

If your employees frequently call among themselves, you can choose Onbeperkt T-Mobile numbers. For € 5.00 extra per user, per month, you can make unlimited calls within the Netherlands to T-Mobile numbers at no additional cost\*\*.

## Standard services and extra services.

### Standard services.

With Zakelijk Optimaal, you receive a complete package of business services, thereby facilitating the user experience and providing assurance at no additional cost. We provide the following services:

- Vervangservice (replacement service): if you are located in the Benelux, we will bring you a replacement phone and/or SIM card within four hours after reporting loss, theft or a defect. Outside the Benelux, we aim to serve you within 48 hours.
- T-Mobile Beheer: your personal internet page that enables you to make telecom arrangements for your entire company, quickly and easily.
- Duo-Sim: you can receive a second SIM card for each mobile number, e.g. for your laptop or smartphone.
- Nummerbehoud: you can retain your telephone numbers when switching to T-Mobile.

### Extra services.

In addition to our Vervangservice, your equipment is also covered by the manufacturer's warranty, so any technical faults are usually repaired free of charge during the warranty period. However, this warranty does not cover insurance against theft of the phone or improper use by others. These risks can be covered by our supplementary service T-Mobile Gegarandeerd for equipment supplied by T-Mobile.

The Nummerblokreservering service enables you to issue users a new mobile number from a series of ten (or multiples of ten) consecutive mobile numbers. These easy to remember, ascending numbers are ideal for calling each other or for mobile working. Moreover, you do not need to use reserved numbers immediately since the reservation is for a minimum of two years.

\* One-off costs, costs not covered by the customer number and services arranged at company level are excluded.

\*\* Can only be arranged for the entire user group. A limit of 1000 minutes per connection, per month, applies for Onbeperkt T-Mobile numbers. Additional minutes are charged at the regular rate for a mobile connection.

## Zakelijk Optimaal.

Monthly fee per connection	€ 12.50
Monthly fee per Sim Only connection	€ 6.25

## Rates within the Netherlands.

Calls to fixed numbers <sup>1</sup>	€ 0.06 per minute
Calls to mobile numbers <sup>1</sup>	€ 0.12 per minute
SMS messages sent	€ 0.15 per message
Internet per MB	€ 0.84 per MB

<sup>1</sup> You pay per second, with a starting rate of € 0.06 per call. Other rates apply for using service numbers. The voicemail rate is the same as the rate to mobile numbers.

## Zorgeloos Sms.

You purchase per month	A bundle of 1000 text messages
For	€ 8.50 (exclusive of VAT)
You pay less than €0.01 per SMS message. <sup>1</sup>	

De The SMS Voordeelbundels are only valid for standard text messages sent from the Netherlands to Dutch fixed and mobile numbers. Other rates and conditions apply for text messages sent to and from abroad. These costs are charged separately. Text messages purchased in advance with Zorgeloos SMS are valid for one month, starting from the date of purchase. The Zorgeloos SMS Voordeel Optie can always be turned on and off and has a minimum duration of 1 month. A text message may contain a maximum of 160 characters.<sup>1</sup> After reaching 1000 text messages you pay the standard rate of € 0.15 per SMS.

## Automatic Discounts.

A discount based on the total monthly invoice amount and an extra discount based on the average monthly invoice amount per subscription applies.

Average invoice amount per subscription	Invoice amount			
	€0 to € 250,-	€ 250 to € 1000	€ 1000 to € 2500	Higher than € 2500
€ 0 to € 30	0%	2.5%	5.0%	7.5%
€ 30 to € 60	2.5%	5.0%	7.5%	10.0%
€ 60 to € 90	5.0%	7.5%	10.0%	12.5%
Higher than € 90	7.5%	10.0%	12.5%	15.0%

The discounts are calculated over all monthly fees and usage costs of the Zakelijk Optimaal subscriptions under one customer number. One-off costs, costs not covered by the customer number and services arranged at the company level are excluded.

### Example:

A company with 20 connections and an invoice of € 1200, thus an average of € 60 per connection, falls under the 10% discount scale.

This results in a discount of € 120 on the invoice.

## Rates extra services.

<b>Module</b>	<b>You pay</b>
T-Mobile Beheer	Free
<b>Complete package of services for business use</b>	<b>You pay</b>
T-Mobile Compleet	Free
T-Mobile Gegarandeerd (only in combination with T-Mobile Compleet)	€ 3.00 per month + € 6.00 one-off per connection

# Fixed Mobile integration.

## It's all about accessibility.

It is important for your employees to be accessible to your customers at all times. T-Mobile makes this very easy by integrating fixed and mobile calls into a single total solution. Simply add an extra module to your business subscription so your employees will always be accessible at one number.

## Always a custom solution at T-Mobile.

Each organization is different. This applies to your current telecommunications arrangements as well as your requirements for the future. That is why we provide a solution that suits you. We offer 6 basic modules that you can add to your business subscriptions. These are roughly divided into two types of solutions: one for landline phones and one exclusively for mobile phones. Using this as a basis, you can expand the solution to meet your needs with the Extra Kantoordiensten, Receptionist and Conference Call.

## T-Mobile Mobiel - Mobiel.

With T-Mobile's Mobiel-Mobiel modules, a remote mobile office solution is closer than ever. You benefit from all the advantages of fixed telephony but without a telephone exchange and landline phones.

For many companies, telephone exchanges are a costly investment, requiring a lot of maintenance. If you would like to save on this investment, there is good news. With the Mobiel – Mobiel Totaal module, you can be reached anytime, anywhere, regardless of whether you want to communicate fixed numbers or mobile numbers to your business associates. Telephone traffic is routed through functionalities in the T-Mobile network. As a result, you not only have the advantage of being accessible via one number and one voicemail, but you also have the options that are usually reserved for a fixed telephone exchange such as call forwarding, conference calling and receptionist functions. Simply via the T-Mobile network.

## T-Mobile Mobiel & Vast.

If you would like to retain your landline phones and/or your telephone exchange, choose a T-Mobile Mobiel & Vast module: Mobiel & Vast, Mobiel & Vast Extra or Mobiel & Vast Totaal.

Whether you use a landline or mobile phone, the Mobiel & Vast Totaal module provides you with one number to call and receive calls, one voicemail, and functionalities that are comparable to your telephone exchange. You also pay the attractive rates of fixed telephony regardless of whether you call from your landline or mobile phone. Your employees can also make unlimited calls to one another. This keeps the costs manageable.

## Accessible and manageable.

Whatever solution you choose, you always receive online access to T-Mobile Beheer. This enables you to adjust the settings for every employee, monitor existing telephone traffic and add or change applications. This way, T-Mobile provides optimal manageability of your telecommunications.



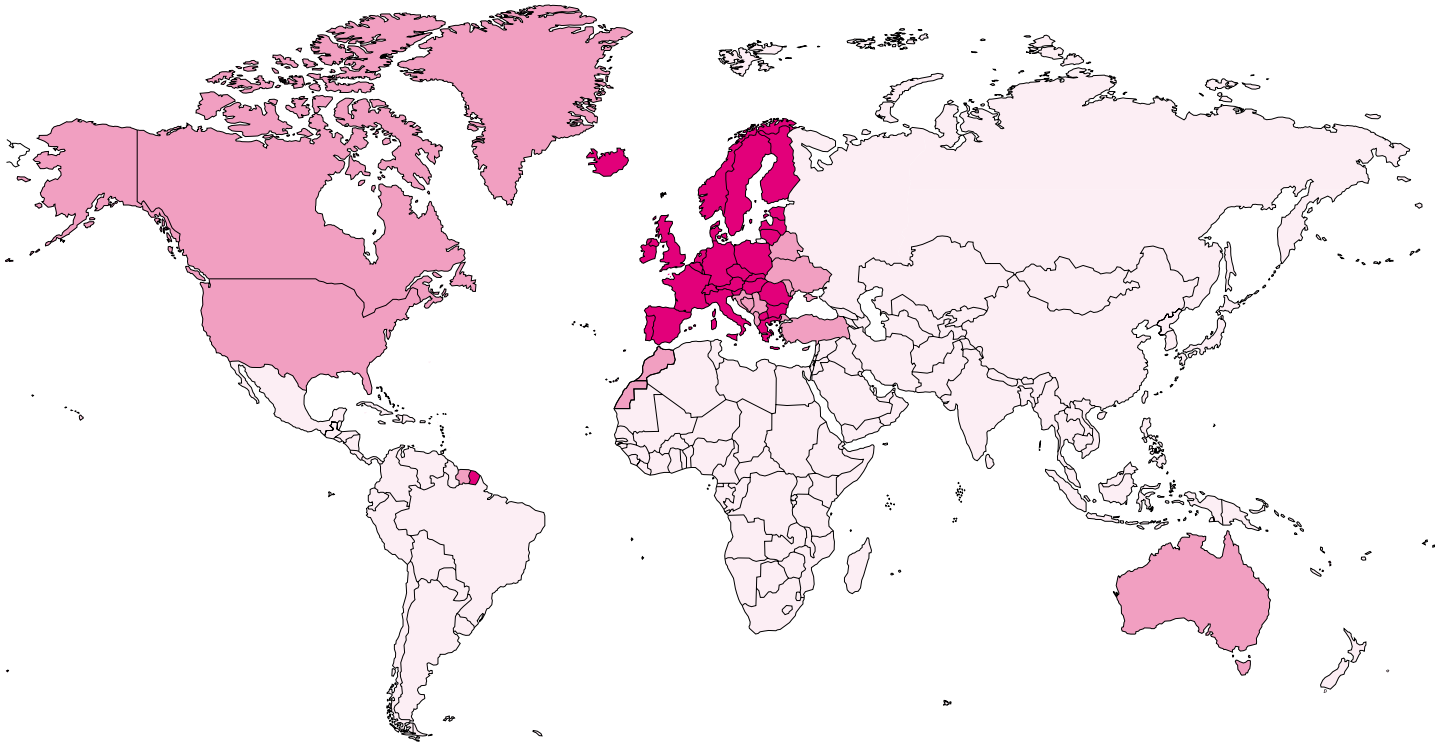
## Always accessible. Tailor-made solutions for your company.

Functionalities	Mobiel -Mobiel	Mobiel -Mobiel Extra	Mobiel -Mobiel Totaal*	Mobiel & Vast	Mobiel & Vast Extra*	Mobiel & Vast Totaal*
<b>Rates</b>	€5.-	€6.-	€8.-	€7.-	€9.50	€12.-
<b>Basic functionalities</b>	✓	✓	✓	✓	✓	✓
Speed dial, Call waiting, Incoming/Outgoing calling plan, Call back last incoming call, Blocked number recognition, Call forwarding, Voicemail, Basic call logs, Group Conversation						
<b>Accessibility profile</b>	✗	✓	✓	✓	✓	✓
Including desktop application to adjust functionalities, Call forwarding, Hunt group, selective call options						
<b>Unified Communications</b>	✗	✗	✓	✗	✗	✓
One Number, One Voicemail Fixed and Mobile, T-Mobile Anywhere, Alternative Numbers, Simultaneous and Sequential Ringing						
<b>Extra Kantoordiensten</b>	0	0	0	0	0	0
Including Remote Office, Automatic call back, Hoteling, Barge in options						
<b>Receptionist</b>	0	0	0	0	0	0
<b>Conference call</b>	0	0	0	0	0	0
<b>Additioneel</b>						
Direct IP connection with PBX	✗	✗	✗	0	✓	✓

✓ = Inclusive 0 = Optional ✗ = Not available

\* Mobiel-Mobiel Totaal, Mobiel & Vast Extra and Mobiel & Vast Totaal are only available from T-Mobile account managers and T-Mobile Business Partners with a Mobiel & Vast certification.

# Worldwide accessibility.



## T-Mobile Buitenland.

When conducting business in the Netherlands as well as abroad, optimum accessibility is of the utmost importance. A T-Mobile subscription currently enables you to make and receive calls or work on the move in more than 185 countries. To keep the costs of employee accessibility abroad transparent and manageable, we have divided the world into three zones. You pay a fixed rate for making and receiving calls in each zone, irrespective of the foreign network you use. The respective SMS and MMS rates are the same all over the world.

## Grenzeloos.

Business does not stop at the border. It continues even while abroad. Calling your employees, business associates and customers from abroad is now even more economical if you conduct longer calls on a regular basis. With Grenzeloos, you take advantage of cheaper calls to and from abroad, wherever you may be.

- In Europe, calls start at € 0.12, plus a starting rate of € 0.69.
- Receiving calls in Europe costs € 0.69 per call, regardless of the duration.
- Calling abroad from the Netherlands is cheaper. For instance, you can call within Europe to the U.S. and Canada for € 0.12 per minute, plus a starting rate of € 0.69.

## Calling abroad.

T-Mobile Buitenland	You pay per minute <sup>1</sup>
Calls to Zone 1 (including EU countries)	€ 0.42
Calls to Zone 2	€ 0.84
Calls to Zone 3	€ 1.05
For video telephony, the above rates apply for calls abroad plus € 0.21 per minute.	
SMS messages sent abroad	€ 0.21 per message
MMS messages sent abroad	€ 0.42 per message

For the distribution of countries per zone, go to [t-mobile.nl/zakelijk](http://t-mobile.nl/zakelijk). The T-Mobile Buitenland rates apply for calls with regular fixed and mobile numbers. Other rates and conditions apply for calls to service numbers.  
<sup>1</sup>The starting rate for calls abroad is € 0.10 per call; calls are charged per second.

## Calls within and from a foreign country.

T-Mobile Buitenland	You pay per minute <sup>1</sup>		
Calls (per minute)	To zone 1 + The Netherlands	To zone 2	To zone 3
From Zone 1 (including EU countries) <sup>1</sup>	€ 0.35	€ 1.05	€ 1.89
From Zone 2 <sup>2</sup>	€ 1.05	€ 1.05	€ 1.89
From Zone 3 <sup>2</sup>	€ 1.89	€ 1.89	€ 1.89
Receiving calls	€ 0.11	€ 0.63	€ 0.84
	To zone 1 + The Netherlands	To zone 2	To zone 3
<b>SMS sent abroad (per message)</b>			
From Zone 1 (including EU countries)	€ 0.11	€ 0.42	€ 0.42
From Zone 2	€ 0.42	€ 0.42	€ 0.42
From Zone 3	€ 0.42	€ 0.42	€ 0.42
SMS messages sent abroad (per message)	Free	Free	Free
	To zone 1 + The Netherlands	To zone 2	To zone 3
<b>MMS sent abroad (per message)</b>			
From Zone 1 (including EU countries)	€ 0.60	€ 0.84	€ 0.84
From Zone 2	€ 0.84	€ 0.84	€ 0.84
From Zone 3	€ 0.84	€ 0.84	€ 0.84
MMS sent abroad (per message)	Free	Free	Free
	In zone 1	In zone 2	In zone 3

For the availability of mobile networks abroad, distribution of countries per zone and other rates for 'calls in and from abroad' go to [t-mobile.nl/zakelijk](http://t-mobile.nl/zakelijk). The T-Mobile Buitenland rates apply for calls with regular fixed and mobile numbers. Other rates and conditions apply for calls to service numbers.<sup>1</sup> For calls within zone 1 you pay per second with a minimum of 30 seconds. To receive calls within zone 1 you pay per second.<sup>2</sup> In zones 2 and 3, you pay per 30 seconds with a minimum of a minute to call and receive calls.

## Calls within and from a foreign country.

• Zone 1:	• Zone 2:	Zone 3:
EU countries	Canada	All other countries
Switzerland	Australia	
Norway	Turkey	
Iceland	Morocco	
Liechtenstein	Suriname	
Monaco	Aruba	
Andorra	Netherlands Antilles	
San Marino	U.S. and all other European countries	
Vatican City		

## Grenzeloos.

Discount option Grenzeloos in combination with all subscriptions	To zone 1 + The Netherlands	To zone 2	To zone 3
From Zone 1	€ 0.12	€ 0.59	€ 1.29
From Zone 2	€ 0.59	€ 0.59	€ 1.29
From Zone 3	€ 1.29	€ 1.29	€ 1.29
Receiving calls	€ 0.00	€ 0.59	€ 0.79
Sending SMS	€ 0.11	€ 0.59	€ 0.59
<b>Calling abroad</b>	To zone 1 + U.S. and Canada	To zone 2	To zone 3
From The Netherlands	€ 0.12	€ 0.49	€ 0.89

A starting rate of € 0.69 applies for calling when abroad, receiving calls abroad and calling abroad. Prices are per minute and exclusive of 19% VAT.

# Mobile working.

## Internet on your mobile phone.

### What is it?

Your mobile phone is an ideal tool for working on the move. All you need are T-Mobile Internet Voordeel Opties. With this subscription, you can internet, e-mail, consult and manage your diary, and work on your company network. For a fixed fee per month, you can access the Internet as often as you please.

### What solutions do we have for you?

There are two Internet Voordeel Opties: Internet and Internet Plus. These are discount subscriptions you can use to access the internet in the Netherlands, anytime, anywhere, for a fixed fee. Internet Plus has a faster internet connection. As a T-Mobile subscriber, you can also access the Internet without an internet subscription.

You have no fixed costs and only pay for what you use. Internet costs are charged retroactively. If you make regular or frequent use of the Internet on your mobile phone, an Internet Voordeel Optie is more advantageous.

## Mobile working with BlackBerry® from T-Mobile

### What solutions do we have for you?

With BlackBerry® Zakelijk, BlackBerry® Express, and BlackBerry® Solution, e-mail is truly mobile. You have access to e-mail and the Internet in the Netherlands anytime, anywhere for a fixed fee per month. You receive mail automatically and can update and store attachments with e-mail messages, such as PowerPoint presentations or Excel files on the company server. BlackBerry Zakelijk is the perfect solution if you do not have your own server for e-mail. With BlackBerry® Express and BlackBerry® Solution, you use your own company server for e-mail. We also have solutions if you travel abroad often or on a regular basis. You can choose between Internet Europe (zone 1) and BlackBerry® World (zones 1, 2 & 3). These international add-ons are available for BlackBerry® Zakelijk, BlackBerry® Express and BlackBerry® Solution. For a fixed fee per month, they enable you to access your e-mail and the Internet abroad as often as you please.



# What does it cost?

## Internet Voordeel Opties.

	Speed down/up	You pay per month
<b>Internet</b>	1.0 Mbps / 384 Kbps	€ 8.36

### Details

- Only available in combination with a subscription.
- After 1 GB, the speed changes up to 64 / 64 Kbps.

	Speed down/up	You pay per month
<b>Internet Plus</b>	3.6/1.0 Mbps	€ 12.56

### Details

- After 2 GB, the speed changes to 64 / 64 Kbps.
- Only available in combination with a subscription.

Internet and Internet Plus have two forms:

#### Internet (Plus) Flexible

- Can be turned on or off each month.

#### Internet (Plus) Fixed

- Can only be concluded for the duration of the subscription.
- Offers an extra discount on a phone.

All internet discount bundles can be used for internet over GPRS, UMTS and HSDPA within the Netherlands. For the Internet Vast and Internet Plus Vast bundles, the minimum duration is linked to the minimum duration of the agreement. Internet flexible and Internet Plus flexible can always be turned on and off, with a minimum period of 1 month. Internet usage in the Netherlands is established per day and rounded off upwards.

## Rates for Internet per MB without Internet Voordeel Optie.

	Speed down/up	You pay
<b>Internet per MB</b>	Up to 384/64 Kbps	€ 0.84 per MB*

\* Your usage is established per day and rounded upwards to 200 Kb.

## What does it cost?

T-Mobile BlackBerry®	Speed down/up	You pay
BlackBerry® Zakelijk	3.6 Mb/s	€ 15.00 per month per connection
BlackBerry® Zakelijk	7.2 Mb/s	€ 20.00 per month per connection
BlackBerry® Express		€ 15.00 per month per connection
BlackBerry® Solution	3.6 Mb/s	€ 25.00 per month per connection
BlackBerry® Solution Plus	7.2 Mb/s	€ 30.00 per month per connection
Receive and send mobile e-mail abroad		€ 7.50 per MB <sup>1</sup>
BlackBerry® World (zones 1, 2 & 3)		€ 35.00 per month per connection (add-on to the national BlackBerry® subscription)

For T-Mobile BlackBerry® Zakelijk, the minimum duration of these bundles is linked to the minimum duration of the agreement. BlackBerry® Express can also be purchased on the BlackBerry® Solution price plan. Exclusive of implementation and software costs.<sup>1</sup> T-Mobile calculates your usage per whole units of 10 KB. Your usage is established abroad per session and rounded off to the nearest 10 KB.

# Internet on your laptop

## What is it?

Would you like to work flexibly and efficiently on your laptop without unexpected costs? With one of the T-Mobile Zakelijk Internet subscriptions, you can have fast internet access anytime, anywhere, for a fixed fee per month. If you do not want a contract or fixed fees per month, Laptop PrePaid is just the thing for you. You only pay what you use. The costs are deducted from your credit.

At T-Mobile, you can choose from a subscription with or without laptop or tablet. T-Mobile also goes one step further for you. With T-Mobile Zakelijk, you have free unlimited internet access at more than 600 HotSpot locations in the Netherlands. In addition, T-Mobile provides you with 12 months of free 50 GB Online storage. This gives you access to your personal files on your laptop, mobile phone or PC via the Internet, wherever you may be. After 12 months, you decide whether you would like to continue using Online storage.

## What does it cost?

	Speed down/up	You pay per month
<b>Zakelijk Internet Standaard</b> • After 500 MB, the speed is lowered to 128 / 64 Kbps	Up to 7.2 / 2.0 Mbps	€ 15.00
<b>Zakelijk Internet Extra</b> • After 2.5 GB, the speed is lowered to 128 / 64 Kbps	Up to 14.4 / 2.0 Mbps	€ 25.00
<b>Zakelijk Internet Maximaal</b> • Unlimited	Up to 14.4 / 2.0 Mbps	€ 42.50
<b>Internet Standaard and laptop/tablet</b> • After 500 MB, the speed is lowered to 128 / 64 Kbps	Up to 3.6 / 1.0Mbps	€ 21.01
<b>Internet Extra en laptop/tablet</b> • After 2.5 GB, the speed is lowered to 128 / 64 Kbps	Up to 7.2 / 2.0 Mbps	€ 31.51
<b>Internet Maximaal en laptop/tablet</b> • After 15 GB, the speed is lowered to 128 / 64 Kbps	Up to 14.4 / 2.0 Mbps	€ 50.42
<b>PrePaid</b> • Internet use in the Netherlands is established per session and rounded off to the next 200 KB.	Up to 3.6 Mbps / 384 Kbps	Price € 0.25 per MB, Max € 3.78 per day

With Zakelijk Internet Standaard, Zakelijk Internet Extra, and Zakelijk Internet Maximaal, you only receive an Internet stick with your subscription. With Internet Standaard and laptop/tablet, Internet Extra and laptop/tablet, and Internet Maximaal and laptop/tablet, you can choose from a variety of laptops and tablets.

## Internet Europa.

### Travel & Surf, carefree Internet abroad.

With Travel & Surf, your employees can work economically while travelling abroad. Travel & Surf are discounted internet passes for a fixed fee. This means that everyone can use internet abroad carefree, without unpleasant surprises afterwards.

Through several steps on a smartphone or laptop, your employees abroad can purchase a pass and make immediate use of internet abroad. The costs of the purchased internet passes are automatically included on the monthly invoice.

### Internet Europa

Do you regularly use internet in Europe? If so, we would advise you to expand your Zakelijk Optimaal or your Zakelijk Internet subscription with Internet Europa. With this Internet Voordeel Optie, you can use unlimited mobile internet within Europe (zone 1) for a fixed fee of only € 8.36 per month, exclusive of VAT.

## Internet abroad.

Travel & Surf <sup>1</sup>	zone 1	zone 2	zone 3
Mini Day Pass	5 MB for € 1.64	2 MB for € 4.16	2 MB for € 8.36
Day Pass	50 MB for € 4.16		
Week Pass	Unlimited for € 12.56 <sup>2</sup>	10 MB for € 12.56	10 MB for € 25.17
			<b>You pay</b>
<b>Discount Option Internet Europa</b>			€ 8.36 per month
<ul style="list-style-type: none"> <li>• On all networks<sup>3</sup> within zone 1</li> <li>• After 500 MB, the speed changes to 64 / 64 Kbps</li> </ul>			
Data use via Internet per MB	zone 1	zone 2	zone 3
• Internet per MB <sup>4</sup>	€ 1.68	€ 4.20	€ 8.40

The Internet speed on the foreign network depends on local availability.<sup>1</sup> Your usage abroad is established per day and rounded off to the next 200 KB. After purchase of an internet pass, the internet volume of the Small Day Pass and Day Pass is valid for 24 hours. The internet volume of the week pass is valid for 7 days after purchase; any remaining internet volume after these periods expires; <sup>2</sup> After 100 MB, the speed automatically changes to a maximum of 64/64 Kbps. To increase the speed, you can purchase a new pass;<sup>3</sup> Internet use within the Netherlands is excluded. Any remaining bundle credit per month expires and is not carried over to the next month. Your usage is established per day and rounded off to the next 200 KB. For Internet Europa, the minimum duration of these bundles is linked to the minimum duration of the agreement.<sup>4</sup> A monthly limit of €50 applies in zone 1, and a daily limit of € 42.02 applies in zone 2 and 3. Your usage abroad limit can be turned off via [t-mobile.nl/beheer](http://t-mobile.nl/beheer).



# HotSpot from T-Mobile.

## Wireless internet with Wi-Fi.

### What is it?

You can use wireless internet at T-Mobile HotSpot locations. Wi-Fi is used for accessing the internet. This technology is comparable to your wireless computer network at home or at the office. To use HotSpot, you need a laptop or mobile phone that is equipped with Wi-Fi support, a user name and a password. If you have Internet Voordeel Opties, an internet subscription on the laptop or an i-Abonnement, you can use unlimited wireless Internet at any HotSpot in the Netherlands at no additional cost.

### What solutions do we have for you?

T-Mobile has more than 600 HotSpot locations in the Netherlands. There are more than 20,000 HotSpot locations abroad. T-Mobile HotSpot can be found in public locations such as hotels, restaurants and public transportation. You can easily find the nearest HotSpot location at [http://customer.map24.com/t-com\\_t-mobile](http://customer.map24.com/t-com_t-mobile), via an app on your phone, or with your TomTom device.

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### What does it cost?

<b>Minutes bundle*</b>	<b>You pay</b>
HotSpot MultiPass - 60 minutes	€ 5.00
HotSpot MultiPass - 180 minutes	€ 12.56
Log in via SMS - 15 minutes	€ 1.26

<b>Voucher for a continuous period</b>	<b>You pay</b>
HotSpot Pass - 24 hours	€ 16.76
HotSpot Pass - 7 days	€ 33.57
HotSpot Pass - 30 days	€ 67.18

<b>HotSpot via your T-Mobile subscription**</b>	<b>You pay</b>
HotSpot usage in the Netherlands	€ 0.00 per MB
HotSpot usage abroad	€ 0.21 per minute

\* The credit is free to use during a period of 1 year, starting from the moment of the first connection. Your usage is charged per minute, with a minimum of 10 minutes per session.

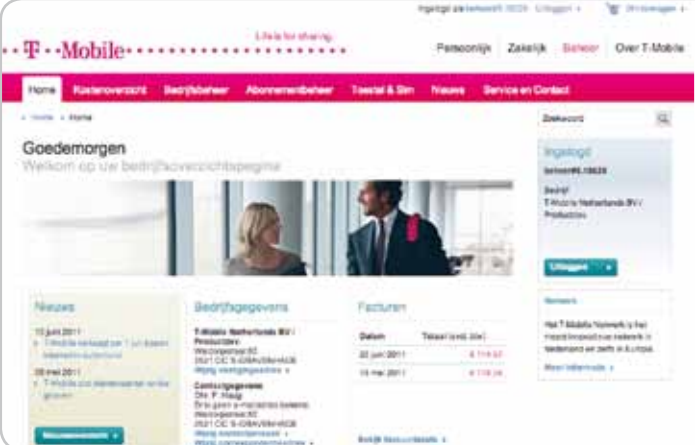
\*\* HotSpot usage is free in combination with Web'n'Walk Standard, Web'n'Walk Plus, Internet, Internet Plus, i-Abonnement, and an internet subscription on the laptop. Without these subscriptions, you pay € 2.00 per MB via your regular T-Mobile invoice. HotSpot usage in the Netherlands is calculated each day and rounded off to the next 10 KB.

# T-Mobile Beheer.

Make your telecom arrangements, wherever and whenever it suits you.


At T-Mobile, we believe that only the best service is good enough for our customers. Therefore, you have free access to T-Mobile Beheer. This enables you to make all your telecom arrangements in a secure online environment, quickly and easily, 24 hours a day, 7 days a week.

The services of T-Mobile Beheer:




**Insight into your expenses and calling behavior:**

- View up to 15 months of invoices.
- Prepare your own invoice analyses so you know, for example, what the most expensive calls and the most frequently called numbers are.
- An overview of your outstanding and paid invoices.



**Optimal management of your telecom expenses:**

- Adjust holidays and working hours.
- Manage blocked numbers, e.g. calls to 0900 numbers and calls abroad.



**Easy management of all your subscriptions:**

- Divide your subscriptions into manageable groups.
- Immediately change contact data.
- Immediately view Pin and Puk codes.
- Adjust your own price plans.
- Add discount options.

